

Kaelynn K Lopez

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WORK EXPERIENCE

Amazon

January 2022 – July 2022

Area Manager

Penns Grove, NJ

- Amazon is the world's largest online retailer and a prominent cloud service provider.
- Responsible for leading a team of 50-150 hourly associates in a fast-paced production warehouse environment.
 - Developed, motivated, coached, and built a strong rapport with my direct reports.
 - Recognized by senior leadership & amongst peers as the most engaging manager of the month.
- Created multiple process improvements to improve daily operations while upholding Amazon's safety standards.
- Directed the Pick Department team to fulfill customer satisfaction & business needs.
 - First shift to successfully run 100% to Operation Plan in Pick and >100% for entire Outbound Dept.
- Co-head of Glamazon, one of Amazon's affinity groups.
 - Organized events to support the LGBT community and foster an inclusive & welcoming environment.

Vic's and Anthony's Steakhouse

May 2017 – November 2017

Busser

Atlantic City, NJ

- V&A Steakhouse is one of America's top ten steakhouses that provides elegant and intimate fine dining.
- Responsible for providing a clean and pleasant dining experience, with the highest attention to detail.
- Working closely together with staff to provide excellent customer service.
 - Discuss ways to improve customer satisfaction and the plan of action for that day.
 - Constantly communicating during service and what the customer needs.
- Adapting to a highly ambiguous work environment that is constantly changing.
 - Making quick decisions for any issues that may arise to make sure the customer has a great experience.
- Maintain a sanitary working environment.

EDUCATION

Stockton University

May 2020

BS, Computer Science

Galloway, NJ

- **Relevant Coursework:**
 - Knowledge Discovery and Data Mining (Fall 2019)
 - Implemented data mining concepts and techniques.
 - Database Systems (Spring 2019)
 - Designed and managed databases using SQL.
 - Artificial Intelligence (Spring 2019)
 - Applied algorithms and techniques for artificial intelligence applications.
 - Calculus III (Spring 2019)
 - Enhanced problem solving and logic skills.
 - Data Structures & Algorithms II (Fall 2018)
 - Knowledge of computer algorithms & data structures.
- CARE Community Service Award
- Dean's List; Fall 2015, Spring 2018

SKILLS & INTERESTS

- **Skills:** Java, Python, SQL, PHP, HTML, CSS
- **Interests:** Powerlifting; triathlons; fishing; cosplay; building keyboards; photography
- **Portfolio website:** kaelynnklopez.github.io